

THE BENEFITS OF EXTENDING YOUR SERVICE CONTRACT

LOWER YOUR COSTS, PROTECT YOUR INVESTMENT AND SAVE MONEY

- Avoid substantial costs and unplanned expenses.

GAIN BETTER TURNAROUND TIMES

- Your devices are fixed and back on their way within the specified contract terms.

AVOID THE DREADED GREY AREA

- Imagine the high costs involved for multiple repairs without a Service Contract!

EXTEND THE LIFE OF YOUR MOTOROLA DEVICES

- Ensure that your devices are maintained to their original manufacturing standards with expert repair and technical support. As each year passes your devices are 15% more likely to encounter an issue.

MOTOROLA SERVICE

Coverage	Warranty	Bronze	Gold
Manufacturer defects only	YES	YES	YES
Covers normal wear and use	NO	YES	YES
Covers accidental damage	NO	YES for SFS	YES for SFS
Repair turnaround time	10 day repair turnaround time	3 day repair turnaround time	Next business day unit replacement - customer returns faulty unit
Application loading and configuration management	NO	Optional	YES

PLEASE NOTE:

- Failure to renew by the termination date will result in you being charged for any repairs. Additionally, the price for the renewal may not be honored based on how long the contract is not renewed.

